



Aqua Pennsylvania, Inc.
2290 Computer Avenue
Willow Grove, PA 19090-1706

www.aquapennsylvania.com

5/29/07

Dear Customer,

As part of our continuing infrastructure improvement program, Aqua Pennsylvania, Inc. will be replacing the water main on the following streets in Jenkintown Borough.

- 1-Runnymede Avenue between Walnut Street and West Avenue.
- 2-West Avenue between Florence Avenue to Greenwood Avenue.
- 3-Greenwood Avenue between West Avenue and Highland Avenue.
- 4-Highland Avenue between Greenwood Avenue and Wyncote Road.
- 5-Summit Avenue between Walnut Street and Wyncote Road.

The new main will increase service reliability and improve firefighting capabilities in the area. The project is scheduled to begin on June 4, 2007 and will involve replacing the old four and six inch cast iron mains with new eight inch ductile iron mains. The contractor for the project will be Caddick Construction Company of Ambler, PA. Aqua will have an inspector on the job each day to answer any questions you might have.

We might have to close the road to through traffic during construction hours only one block at a time, however, you will always be given access to your home. We would ask that you be patient when attempting to travel in and out of the work zone, during construction hours, because we might have to move a piece of construction equipment out of the way. Of course, emergency vehicles, postal service and trash pick up will always have access.

The pipe installation will be followed by a few weeks of chlorination and testing of the new water main. After the chlorination has been completed, we will begin transferring services and fire hydrants from the old main to the new one. Next, we will make the side street connections and finally abandon the old main. You will be notified of any scheduled main or service interruptions. Unfortunately, during construction, an emergency shutdown might be necessary due to a broken line. The trench will be covered with temporary blacktop at the end of each day. After all of the work has been completed, we will permanently restore the road.

If you have an emergency or concerns please contact our Customer Service Department or emergency dispatcher at 1-877-987-2782. You may also contact me at 215-659-2505 ext. 6005, thank you for your anticipated cooperation and patience during this construction activity.

Sincerely,

Mike Staerk
Superintendent of Construction

MS/rf